

# CSR Report 2013

## In harmony with the Earth, Society and People... An “Innovator in Electronics®”

The Murata Philosophy, which has guided our activities since our inception, contains such phrases as “We contribute to the advancement of society”, “together with all our stakeholders” and “thankful for the increase in prosperity”. These represent the very spirit of our CSR policies today. It was in keeping with the focus of this Philosophy that we established our “CSR Charter”, under which Murata Group corporate officers and employees proclaim to fulfill their social responsibilities as good corporate citizens, while acting upon the “Murata’s Foundation” with integrity and justice.


We have identified CS (Customer Satisfaction) and ES (Employee Satisfaction) as our top priorities, and have begun working to realize the goals of our newly established Corporate Grand Design. And we have excellent news to report this year: Murata’s “0402 size” and “0201 size” micro-monolithic ceramic capacitors won the Nikkei Awards for Excellence in the 2012 Nikkei Superior Products and Services Awards sponsored by the Nihon Keizai Shimbun newspaper. This was based on our effective use of state-of-the-art technology to produce and supply large quantities of micro (0402 size) monolithic ceramic capacitors that are indispensable in smartphones and tablet PCs. We feel proud that this is direct praise for Murata’s contribution to the advancement of society and a validation of our practice of the Murata Philosophy.

We are also strengthening our involvement with respect to global environmental issues such as the reduction of CO<sub>2</sub> and the protection of biodiversity, as well as to pressing worldwide dilemmas that include the use of mineral resources from conflict regions.

Murata is also committed to fulfilling its responsibilities as a member of society and the community through the supply chain and have obtained OHSAS 18001 (Occupational Health and Safety Assessment Series) certification at the company’s domestic and overseas production sites. Since the beginning of fiscal 2013, we have employed this OHSAS certification as a tool in positioning the safety and health of all employees as the first priority of management, and we are working to get the whole of our organization involved in creating safe and comfortable workplace environments and maintaining and improving employee mental and physical health.

In this way, all of us at Murata remain committed to being an open presence in our community and in society as a whole, and to remain a corporation that is worthy of trust and respect. We want to ensure that our customers know they are in good hands when they do business with Murata. Guided by the CSR Management Committee that we established in order to put the CSR Charter into practice in line with the “Murata’s Foundation”, we will continue to serve the needs of society by promoting our fully-integrated, company-wide CSR management policies in a consistent and strategic manner.

**Tsuneo Murata**  
President  
Statutory Representative Director  
Chairman of the CSR Management Committee

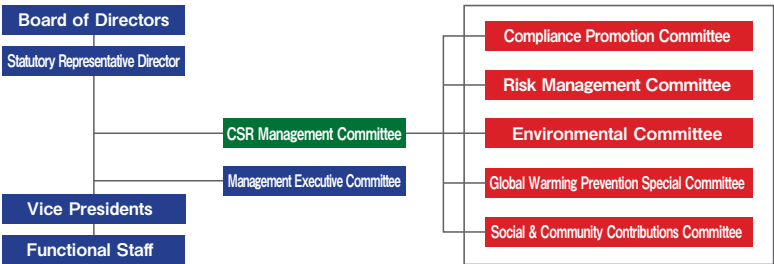


### CSR Charter (Outline)

In line with the “Murata’s Foundation”, Murata aims to continue to be a company that is trusted by society by committing to compliance with laws and regulations, as well as to highly transparent governance, respect for human rights, health and safety, social contribution and environmental preservation, on the basis of high corporate ethics. To these ends, Murata stipulated this CSR Charter as the norms to be observed by all those working at the Company.

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|-------------------------------------|---|
| ■ <b>Corporate governance</b>       | We will fulfill accountability and enhance management transparency, so as to remain open to our communities and society, and continue to be a reliable and respectable company.             |
| ■ <b>Human rights and labor</b>     | We will respect the human rights and dignity of individuals.  |
| ■ <b>Health and safety</b>          | We will improve product and service quality and boost employee morale by securing a safe and comfortable working environment and managing employees’ health.                                |
| ■ <b>Environmental preservation</b> | We aim to realize a society where people can live a healthy life with peace of mind, by reducing negative impact of our corporate activities on society, environment and natural resources. |
| ■ <b>Fair trade and ethics</b>      | We aim to maintain the highest standards of ethics, so as to be a company that fulfills its social responsibility and wins social trust.  |
| ■ <b>Management system</b>          | We will establish a system that ensures compliance with this CSR Charter, and continuously improve the system.  |

### [CSR-related committee organizational chart]




**[Our CSR Charter and CSR-related policy list]**  
■ CSR Charter / ■ Corporate Ethics Policy and Code of Conduct / ■ Human Rights and Labor Policies / ■ Occupational Health and Safety Policy / ■ Environmental Policy / ■ Purchasing Policies / ■ Quality Policy / ■ Disclosure Policy / ■ Basic Policies for Activities to Contribute to Society and Local Communities

**[Scope of report and information disclosure system]**  
This report is written and edited with care to be concise in order to help readers easily understand Murata’s CSR concept and activities. Detailed information, case studies and environmental performance data from each plant are also provided on the Murata website. Detailed financial information can be found under “Investor Relations”.

**[Term of this report]**  
Between April 1, 2012 and March 31, 2013  
\* Some activities taking place before March 2012 or after April 2013 are covered in the report as well.

**[Organizations reported on]**  
Murata Manufacturing Group  
(Murata Manufacturing Co., Ltd. and 76 subsidiaries inside and outside of Japan)

 For items marked with this icon, further information is available on the Murata website.