

Wireless Sensing Solution

FAQ

Q What do I need to have to test the wireless sensing system?

A You can get started with any one of the sensor units of your interest, and one gateway. Please contact us for a cost estimation for the evaluation kit.
* You will also need a PC with Windows 7 or Windows 10 to run our application software.

Q Is monthly fee required to use the system?

A No monthly fee is required. The sensor nodes and gateway are one-time purchase.

Q Do I need internet connection?

A Internet connection is not mandatory. You can even start with a sensor unit, gateway and stand-alone PC.
In case you would like to upload sensor data to a cloud server, please contact us for more information.

Q Do I need to pay license fee for use of the application software?

A The evaluation kit will be provided with a free-of-charge Windows application which features basic data visualization, data logging and sensor/ system configurations.

Q Can I develop my own system or application software? Can you disclose the APIs of gateway?

A Yes, we can disclose our APIs under NDA. You can create your own application with them.

Q Will you provide support for battery replacements?

A The battery can be replaced by the user, following the directions in the operation manual.

Q What kind of benefits can I expect from the system installation?

A By continuous monitoring of equipment and ambient status without the need for a factory technician being on site, it is possible to achieve, for example, more efficient maintenance, better productivity, more stable production quality and energy savings.

Q Can I use the system right out from the box?

A Yes. Only a few steps are necessary for system installation.

Q Can I mix and match several types of sensors?

A Yes. Any sensor units listed can be used together with a single gateway.

Q How many sensor units can get connected to a single gateway?

A The number of sensor units that can be connected to a gateway depends on the network configuration and communication interval.
If it is a star network (peer to peer network) with communication interval of 10 minutes, you can connect up to 100 sensor units.